

Handling Complaints	
<p>Concern lodged</p> <ul style="list-style-type: none"> Complainant discusses concern with teacher 	Concern Resolved
<p>Concern not resolved - raised with Principal</p> <ul style="list-style-type: none"> Complainant raises concern with Principal Principal and Complainant discuss the matter 	Concern Resolved
<p>Complaint not resolved - Board notified</p> <ul style="list-style-type: none"> Complainant puts complaint in writing for the board 	
<p>Complaint not resolved - acknowledged by the Board</p> <ul style="list-style-type: none"> Board acknowledges complaint in writing to the complainant and undertakes to investigate it 	
<p>Complaint not resolved - to personnel committee</p> <ul style="list-style-type: none"> Complaint referred to board's personnel sub-committee to consider the complaint 	<p>Complaint resolved</p> <p>No further action required</p> <p>Letter of closure sent to complainant</p>
<p>Complaint not resolved – complainant seeks advice from Teachers' Council</p> <ul style="list-style-type: none"> Board considers further investigation necessary 	Board of Trustees liase with Teachers' Council